

# MICROLAND COMPUTER CENTER

	Basic	Standard	Premium
<b>Managed Workstations</b>			
Unlimited <u>Remote</u> (Business Hours) Support <sup>1,2</sup>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Managed Anti-Virus / Anti-Malware with Bitdefender Gravityzone	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Workstation-Based Web Content Filtering with Bitdefender Network Protection	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Workstation-Based Firewall with Bitdefender Firewall	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Workstation-Based Vulnerability Assessments with Bitdefender Risk Management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Microsoft & 3rd Party App Updates	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Security Monitoring Services Manned 24x7x365 SOC Managed EDR with Huntress	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Workstation Image-Level Backup & Recovery <sup>3</sup> With Acronis Cloud Backups		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Simulated Email Phishing Campaigns <sup>4</sup> With Curricula		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
User Cybersecurity Awareness Training <sup>4</sup> With Curricula		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Unlimited <u>On-Site</u> (Business Hours) Support <sup>1,2</sup>			<input checked="" type="checkbox"/>

1. After-Hours support available, billed hourly
2. You can send as many service requests as you like for any of the items in our inclusion list.
3. Up to 1TB Per Workstation. Backups Initiated nightly.
4. One user license provided per workstation. More may be purchased if needed.